

Rushmoor Overview and Scrutiny – Community Safety team update

18th September 2025

Place Protection Team

- Community Safety (2 x full time officers, 1 x part time analyst, 0.25 x Apprentice)
- Licensing (6 x officers)
- Place Protection Officers (5 x patrolling officers, 2 x office)
- Maintenance (4 x officers)
- CCTV (via Runnymede)

Community Safety Team

- Statutory requirement for RBC to respond to crime, disorder and ASB under the Crime and Disorder Act
- General enquiries e.g. customer, partner, Councillors
- Co-ordination of cases with partner agencies including meeting coordination, case conferences etc
- Use of early intervention e.g. warning letters, home visits, education, Acceptable Behaviour Contracts
- Formal Tools and Powers for more serious cases e.g. CPN/W, Injunctions, Closures, PSPO
- Antisocial Behaviour Case Review
- Management of CCTV service via Runnymede BC

Other key duties

- **Safeguarding lead for the Council** – ensuring training and updates provided to all staff and ensuring staff are completing referrals where required – at least **119** safeguarding referrals completed this year so far
- **PREVENT duty** – members of Hampshire PREVENT partnership, promoting awareness of PREVENT and sitting on Channel Panel when relevant (**1** so far this year)
- **Serious Violence duty** – part of Hampshire wide Violence Reduction Unit, with H&R partnership group to consider local picture and actions (workshop scheduled for early October)
- **Domestic Abuse** – coordination of NE Hants Domestic Abuse Forum with HDC and responsible for considering applications for Domestic Homicide Reviews (**1** application considered so far in 2025)

Facts and figures for 2025 so far

- Received and triaged **901** police 101 reports to team inbox, responding directly where appropriate or liaising with relevant partners (e.g. Police, Housing Associations)
- Dealt with **161** direct enquiries to team inbox
- **899** incidents recorded by CCTV Control Room with **41** associated arrests
- **9** x new referrals received from partners for our monthly People meeting in addition to ongoing open cases
- **9** x Community Protection Warnings/Notices issued
- **4** x Acceptable Behaviour Contracts, with a further **1** x currently pending sign-up
- **1** x Domestic Homicide review application considered and awaiting Home Office approval
- **1** x Antisocial Behaviour Case Review carried out following customer request

Other highlights

- Think Safe year 6 project – held at RBC offices for first time with **840** Year 6 pupils attending
- CCTV camera replacement scheme complete – all cameras replaced with brand-new high-quality Bosch cameras
- **3** x new town centre CCTV cameras installed in Queensmead
- Detached youth work with **XX** sessions carried out in 2025 across **XX** unique locations and **XX** young people engaged with
- Joint partnership cycling and e-scooter awareness campaign in Farnborough Town Centre following complaints focusing on education and encouragement
- Promotion of ASB Awareness Week in July with partnership town centre stalls – police and portfolio holder in attendance

Case study – unwanted visitor

- Referral received from Vivid regarding concerns for tenant who is having disruptive visitors to property, concerns regarding cuckooing, drug and alcohol use and impact on neighbours
- Case reviewed at People meeting
- One to one support offered via Catalyst project for persons at risk of cuckooing or exploitation
- Community protection warning issued by Community Safety to main visitor to flat which was breached leading to a community protection notice being issued
- Community protection warning issued to tenant – also a means to provide him with a route to say “no” – tenant has since made one call to police regarding the visitor, who then left
- Currently ongoing with follow-up visit to tenant and neighbours planned
- Supporting elderly neighbour with desire to move into supported accommodation

Case study – partnership ASB response

- Report from vulnerable and pregnant Vivid resident about a neighbour targeting her as well as wider neighbourhood
- Signposted resident to appropriate support services
- Called partnership meeting to find plan appropriate actions
- Information gathering from nearby residents and neighbourhoods including community surveys and statements
- Wider concerns related to perpetrator reported to Childrens Services
- Due to escalation and impact on mental health supported partners in ensuring vulnerable resident moved prior to giving birth
- Vivid continued action to negate wider neighbourhood impacts of perpetrator

Current concerns for community safety team

- Mental health/social care issues and partner resourcing to deal with these
- Community cohesion issues
- Ongoing complaints regarding conduct of street preachers in town centres
- Aldershot town centre youth ASB
- Youth catapult issues

Community Safety 2025 Survey headlines

- 1,016 respondents, with 398 under the age of 18
- 71.1% of residents feel safe during the day, very slightly down on last year
- Feelings of safety for under 18s has increased
- Issues most affecting all residents included drugs, drug users and dealing and street lighting after dark
- The park where residents felt most unsafe were Manor Park
- Respondents felt that crime levels were lower than in the 2023 survey
- 59% of respondents felt crime and ASB was at a low or very low level
- 22% of respondents had been a victim of crime or ASB in the last 12 months
- Victims of crime and ASB are reluctant to report due to feeling “nothing will be done”

Joint Overview and Scrutiny update – 19th June 2025

- Members from Basingstoke and Deane and Hart reviewed work carried out by wider Community Safety Partnership partners against the four partnership priorities for 24/25
 - *Feelings of safety, serious violence, domestic abuse, antisocial behaviour, town centres*
- Questions focused on:
 - *How the partnership worked together to ensure partners delivered against the priorities*
 - *How work of the partnership was promoted*
 - *Delivery of projects under Safer Streets 5 funding*
 - *Feelings of safety*
 - *Lack of representation from partner agencies at the meeting*
- The committee endorsed the work of the Safer North Hampshire Strategic Community Safety Partnership for 24/25

Partnership Plan

- Priorities for 2025/26 as identified by Strategic Assessment (available on RBC website - [Safer North Hampshire Community Safety Partnership - Rushmoor Borough Council](#))
 - *Improving feelings of safety and health outcomes within the CSP area*
 - *Serious violence*
 - *Domestic abuse*
 - *Antisocial behaviour*
 - *Town centre engagement*

Contact the team

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